

Urgent Care Provider CityMD Partners with CHI Franciscan Health to Expand Into Pacific Northwest

Innovative Partnership will bring Vital Urgent Care Locations in the Seattle-Tacoma area

(New York, NY – Dec. 14, 2015) Industry leading urgent care provider CityMD, in partnership with CHI Franciscan Health, an emerging health care provider in the Pacific Northwest, have partnered to open west coast urgent care locations in the Seattle-Tacoma area beginning in the summer of 2016. As consumer demand for convenient, high-quality health care continues to rise, this innovative partnership will effectively be able to meet changing consumer needs in the region.

“We are excited to partner with CHI Franciscan Health, a leading healthcare provider in the Pacific Northwest, to bring our urgent care model to the residents of King and Pierce Counties in 2016,” said Dr. Richard Park, CEO of CityMD. “At CityMD our mission is to serve with kindness, and we are eager to provide communities in this region with greater access to faster, quality medical care and unparalleled service.”

CityMD, which has redefined the urgent care experience with more than 50 locations in the northeastern United States, will now bring its high-quality urgent care to the Pacific Northwest.

CHI Franciscan Health and City MD have signed a letter of intent that calls for a joint venture with a 50 percent equity ownership between CHI Franciscan Health and CityMD. The CityMD clinics will be staffed with ER trained physicians supported by a care team and staff. The goal is to open several new CityMD locations in Pierce and King county by the summer of 2016. These new clinics will enhance CHI Franciscan Health’s existing network of prompt care and urgent care clinics in the Puget Sound.

“We are proud to partner with CityMD to bring this cutting-edge care to the communities we serve in the Pacific Northwest,” said Ketul J. Patel, CHI Franciscan Health CEO. “By partnering with CityMD, CHI Franciscan Health will be able to expand and enhance our urgent care services and further provide first-class, patient-centered care in a friendly, accessible setting that area residents deserve. This is part of our broader vision to bring innovative, best practices to the Northwest to help increase access to high-quality health care for the entire region.”

CityMD will augment current CHI Franciscan Health primary care, Prompt Care and Harrison Urgent Care sites, quickly creating greater access for patients.

With urgent care centers staffed primarily by Emergency Room (ER) physicians and supported by physician assistants, radiology technicians and patient care representatives, the CityMD team is able to see patients with a variety of illnesses and injuries. CityMD centers provide year-round, seven-day-a week alternatives to waiting for an appointment

with a primary care physician — or the expense and time of a non-emergent trip to the ER.

Unlike other urgent care centers, CityMD offers a proprietary service called Aftercare which is staffed by physicians, clinicians and referral coordinators. To ensure patients receive the highest quality medical care, a doctor or clinician from CityMD's Aftercare team makes follow-up calls to each patient to see how they have responded to treatment. If a patient needs an appointment with a specialist, an additional test or service from a physician or hospital, Aftercare arranges the patient's appointment, ensuring a seamless transition to continued care. This type of care coordination is the first of its kind in the urgent care industry, and the only service of its kind in the western United States.

"CityMD's care model is different than any other existing practice in the Pacific Northwest," said Dr. Nedal Shami, Chief Strategy Officer for CityMD. "CityMD offers an unparalleled patient experience that extends well beyond the urgent care visit, providing a continuum of care for each person that walks through our doors."

CityMD has expanded rapidly since opening its first location on Manhattan's Upper East Side in 2010. It now operates more than 50 practice locations in New York and New Jersey. The co-branded CityMD-CHI Franciscan Health urgent care sites will be open year-round, welcoming walk-ins for both adult and pediatric care and accepting most major health insurance plans.

For more information on CityMD and a list of locations, please visit CityMD.com.

Additional info. from CHI Franciscan Health: CHI Franciscan Health and CityMD [have signed a letter of intent](#) that calls for a joint venture with a 50 percent equity ownership between CHI Franciscan Health and CityMD. The CityMD clinics will be staffed with ER trained physicians supported by a care team and staff. Our goal is to open several new CityMD locations in Pierce and King county by the summer of 2016. These new clinics will enhance our existing network of prompt care and urgent care clinics in the Puget Sound.

About CityMD

Founded in 2010, CityMD urgent care is dedicated to setting an unprecedented standard of medical care for patients and an enriching work environment for its employees. The company's "People First" philosophy and state-of-the-art personalized healthcare delivery system has taken CityMD from a single Upper East Side practice in Manhattan to 50 (and counting) practice locations in Manhattan, Long Island, Rockland/Westchester Counties, Queens, Brooklyn, Bronx, Staten Island and New Jersey .

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About CHI Franciscan Health

CHI Franciscan Health is a nonprofit health system based in Tacoma, Washington, with a team of more than 11,800 at eight acute care hospitals and more than 100 primary and specialty care clinics in Pierce, King, Mason and Kitsap counties. Started in 1891 by the Sisters of St. Francis of Philadelphia, today CHI Franciscan Health is one of the largest health systems in Washington state with more than 1,100 acute care beds, a credentialed medical staff of more than 2,200 including more than 800 employed physicians. Recipient of numerous awards and accreditations, CHI Franciscan Health's mission is to create healthier communities, including caring for the poor and underserved. In 2015, the health system provided \$141 million in community benefit, including \$9.9 million in charity care.

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