

RESOURCES IN

COMMUNITY BENEFIT ACTIVITIES

These articles were published in *Health Progress* during the past several years. This list is not exhaustive. Readers are encouraged to consult past issues for additional examples of Catholic healthcare's commitment to community.

Bauer, Elaine I., and Harger, Patricia S., "Assessing Community Needs," *January-February 1994, pp. 54-59.* Outlines a six-step approach used by the Sisters of Mercy Health System—St. Louis to identify community needs and incorporate findings into strategic plans.

Bauer, Susan, "Community Clinic Offers Access to Care," *October 1993, pp. 42-44, 66.* Describes community services offered by the Southwest Community Health Clinic, Houston.

Bowman, Sr. Christine, OSF, "Community and Medical Staff Collaborate in Needs Assessment," *October 1992, pp. 72-73, 75.* Reports on how St. Therese Medical Center, Waukegan, IL, identified needed community services.

Brown, Stephanie, "Revitalized Commitment to Community," *January-February 1994, pp. 60-63.* Explains how using CHA's *Social Accountability Budget* helped St. John Hospital and Medical Center, Detroit, extend its commitment to community benefit.

Chappell, Colleen F., "Mission Denied, Mission Restored," *January-February 1994, pp. 68-69.* Shows how St. Joseph's Hospital, Tampa, FL, restructured an immunization outreach program to improve

trust and communication with the population served.

Coldewey, Lois J., "Parish Nursing: A System Approach," *November 1993, pp. 54-57, 66.*

Discusses the parish nurse program at the Chicago-based Resurrection Health Care Corporation.

Coreil, Sr. Bernice, DC, "Preserving Our Tradition of Community Service," *January-February 1992, pp. 74-75, 82.* Explores how Catholic facilities can review their historical commitment to serving communities.

"Criteria to Counter Tax-Exemption Threats," *September 1992, pp. 50-55.* Reports recommendations of a CHA task force that not-for-profit hospitals adopt voluntary community benefit standards.

Drummond, Margaret; Buss, Terry F.; and Ladigo, Mary Anne, "Volunteers for Community Health," *June 1992, pp. 20-24.* Tells about a parish nurse program sponsored by St. Elizabeth Hospital Medical Center, Youngstown, OH.

Dugas, Nancy, "From Assessment to Action," *October 1993, pp. 38-41.* Outlines a three-phase procedure used by St. Mary Hospital, Port Arthur, TX, to address the needs of underserved populations.

Elliott, Lee; Keller, Larry; and Smith, Gloria, "A Training Project Helps the Poor," *October 1992, pp. 29-31, 36.* Describes a training program developed by Saint Francis Medical Center,

Grand Island, NE, in collaboration with state and local agencies.

Forschner, Brian E., "Long-Term Benefits," *January-February 1994, pp. 70-71, 74.* Summarizes the development of community benefit programs at St. Leonard's Center, a retirement community in Dayton, OH.

Forschner, Brian E., and Trocchio, Julie, "A Blueprint for Community Benefit," *May 1993, pp. 34-37.* Describes the *Social Accountability Program*, jointly developed by CHA and the American Association of Homes for the Aging to help long-term care organizations plan and report community benefit activities.

Hattis, Paul L., "Retooling for Community Benefit," *September 1993, pp. 38-41.* Explains how the Hospital Community Benefit Standards Program can help providers evaluate and improve their services.

Hey, Michelle, "Internships Offer Young People a Chance for a Better Life and Community," *September 1993, pp. 66-67.* Reports on a career internship program developed by Misericordia Hospital in Philadelphia for students at a nearby middle school.

"Housing for the Poor," *January-February 1992, p. 78.* Discusses Franciscan Home Development, which provides affordable housing for low-income residents of a Cincinnati inner-city area.

Lindsey, Susan E., "Systems Collaborate for a

Healthier Community," January-February 1994, pp. 64-67. Discusses the Community Health Advisory Board, Pierce County, WA, an organization that facilitates collaboration between healthcare providers to improve the health of community residents.

Lyon, Douglas W., and Otting, Sr. Eileen, SGM, "Computerization Facilitates Reporting of Community Benefits," June 1992, pp. 62-63. Reports on a software program developed for administrators at St. Vincent Medical Center, Toledo, OH, to help them use CHA's *Social Accountability Budget*.

Marinakos, Plato A., "Women and Children First," October 1993, pp. 34-37, 65. Tells about programs developed at Misericordia Hospital, Philadelphia, to address the healthcare needs of inner-city women and children.

McCollister, Roger L., and Holmgren, John H., "Helping Patients Receive Medical Benefits," November 1993, pp. 58-59. Reviews how a collaborative project has helped uninsured and underinsured hospital patients receive benefits.

McGovern, James J. "Revise or Preserve?" January-February 1992, pp. 38-41, 64. Explains proposed amendments to tax-exemption criteria and not-for-profit hospitals' arguments for keeping existing criteria.

Neale, Ann, "Aligning IDNs' Financial Interests with Communities' Best Interests," October 1993, pp. 14-15, 47. Outlines an approach for minimizing the conflict between an integrated delivery network's self-

interest and the interests of the people it serves.

Pearson, Virginia, and Trocchio, Julie, "Telling It Like It Is," June 1990, pp. 54-59, 76. Suggests how communicators can use CHA's *Social Accountability Budget* to more effectively report the charity care their organizations provide.

Rheinecker, Phil, "A Long-Term Shelter Offers Abused Women a Chance for a New Life," May 1992, pp. 76-77. Describes Bethany House, a shelter for abused women in Toledo, OH.

Sanders, Sr. Susan M., RSM, "Catholic Hospitals and Community Benefit Activities," January-February 1994, pp. 44-48, 74. Identifies the most and least common community benefit activities of U.S. Catholic hospitals and suggests ways Catholic providers can become more involved in their local communities.

Sanders, Sr. Susan M., RSM, "Defining the Value of Community Benefits," July-August 1992, pp. 33-37. Classifies community benefits to help providers assess their activities and defend their tax exemption.

Santos, Yolanda M., and Zipprich III, John L., "Board Members with a Mission," July-August 1993, pp. 32-36. Tells how the board of the Incarnate Word Health Care System, Houston, has encouraged members to address the needs of vulnerable populations.

Schmitz, Homer; Weiss, Steven J.; and Melichar, Carol, "A Systematic Method of Accountability," November 1992, pp. 46-51, 57. Explains how hospitals can develop policies for reporting charity care.

Seay, J. David, "Community Benefit Prevails," January-February 1992, pp. 42-47. Argues that the community benefit standard is superior to relief of poverty as a criterion for tax exemption and urges hospital leaders to develop positive, equitable exemption criteria.

Trocchio, Julie, "Social Accountability Budget: Progress Report," October 1991, pp. 17, 23. Shares lessons providers learned in the first two years of using CHA's *Social Accountability Budget*.

Trocchio, Julie, and McDevitt, Richard N., "Planning for Community Benefit," January-February 1994, pp. 49-53. Presents a seven-step process to help providers define and address community needs.

Webster, Sr. Frances, RSM, "Breaking the Chain of Poverty," April 1992, pp. 76-78, 81. Describes the Mercy Southeast project, an initiative of Mercy Hospital, Bakersfield, CA, that helps area poor obtain food, shelter, clothing, healthcare, and training.

Weiner, Janet Ochs, and Trocchio, Julie, "Protecting Children's Health," September 1992, pp. 28-32. Shows how a CHA immunization program can help organizations increase vaccination rates in their communities.

Weiss, Rhoda, "Heads-up Campaign Promotes Injury Prevention," October 1993, pp. 60-61, 67. Describes an injury-prevention program at Mississippi Methodist Rehabilitation Center, Jackson.

Weiss, Rhoda, "Leading the Way to Community Health," January-February 1994, pp.

76-77, 84. Presents two programs developed by the Burbank, CA-based UniHealth America: Heal L.A., which aided victims of the 1992 Los Angeles riots; and Operation Immunization.

Weiss, Rhoda, "Making a Difference in the Community," March 1992, pp. 82-83. Reports on a health education program for schoolchildren and a family and patient support program for cancer patients.

Weiss, Rhoda, "A Network Educates African-American Women," September 1992, pp. 65, 77. Describes a network to educate African-American women about issues affecting their health and the health of their communities.

Weiss, Rhoda, "Promoting Community Health," May 1993, pp. 62-64. Explains how a hospital collaborates with area agencies to provide health screenings and education to needy populations.

Weiss, Rhoda, "Seniors Programs Help Preserve Dignity and Quality of Life," June 1992, pp. 60-61, 66. Discusses programs for the elderly provided by a nursing home and a hospital.

Weiss, Rhoda, "Southern Hospitality," December 1993, pp. 62-63, 75. Reports on two community outreach programs.

Westhoff, Lola J., and Shaefer, Jeffrey C., "Long-Term Care Survey Reveals Challenges," May 1993, pp. 38-42. Summarizes results of a CHA survey of long-term care providers, which indicate a need for more educational and informational programs for community members.