Domestic and International Disaster Response for Catholic Health Care — Considerations for the Ministry
Sept. 19, 2013
2:00 – 3:30 p.m. ET

A Moment of Reflection …
Your Presenter for Today's Program

Kim Burgo
Senior Director, Disaster Response Operations
Catholic Charities USA

Kim Burgo is senior director of the national Disaster Operations Office for Catholic Charities USA (CCUSA), one of the nation's largest social service networks. Based in Alexandria, Va., CCUSA, with over 170 member agencies, provides vital social services to more than 9 million people in need each year, regardless of religious, social or economic backgrounds. Under Ms. Burgo's leadership, the CCUSA Disaster Operations Office places emphasis on readiness and mitigation practices while supporting network agencies in their response to the local community. The Catholic Charities focus remains in the community for the life of the community; targeting efforts in early response and long-term recovery including immediate information/referral services, community resource sites, mental health counseling, post disaster housing and many other related disaster recovery programs.

In concert with her role at Catholic Charities USA, Ms. Burgo also serves on the board of directors for the National Voluntary Organizations Active in Disasters (NVOAD) and as a committee member of the Department of Homeland Security's National Faith-Based Initiative Council on Preparedness and Protection, under DHS Secretary Janet Napolitano.

Prior to her position with Catholic Charities USA, Ms. Burgo's work focused on international disaster response. Beginning with the Ethiopia Famine in the early 1980s, her 28 years of disaster experience with organizations such as Catholic Relief Services and Save the Children Federation, provided the framework for involvement in natural, human-made and complex disaster situations. Amongst her accomplishments, Ms. Burgo led US-based efforts during the seven-year recovery period of Hurricane Mitch in support of Central American countries. Through the creation of health care partnerships, in-kind donation systems, technical assistance, advocacy efforts and the construction and installation of 50 structural bridges, she earned notable recognition throughout the countries of Honduras and Nicaragua for these efforts. Her knowledge in catastrophic disasters, combined with her understanding of U.S. structures, led to a four-month tour of duty during Hurricanes Katrina/Rita where she assisted local Catholic Charities agencies in Baton Rouge, New Orleans and throughout Louisiana with their immediate response, recovery programming and long-term strategic rebuilding efforts. Since joining Catholic Charities, her work has spanned more than 300 disasters throughout the U.S.
Domestic and International Disaster Response for Catholic Health Care

Considerations for Ministry

Kim Burgo, Senior Director, Disaster Operations
Catholic Charities USA

Overview of Session

✓ History of Catholic Charities in Disaster Response
✓ A Disaster Response Framework
✓ Catholic Social Teaching in Disaster Response
✓ Domestic and International Considerations
CCUSA Disaster History

• Relief and recovery services are provided at the local level by CC agencies across the country.
• Technical assistance, financial support, and training is provided by CCUSA Disaster Response staff.

Post-Katrina Paradigm

CCUSA can better leverage the strength of the ENTIRE CC network if it...

Strengthens
Itself

Strengthens its
Members

Strengthens its
External
Relationships
Disaster Response Framework

A Local Response to Local Needs

A new paradigm built on long-held values ...

- Solidarity
- Leadership
- Accountability
- Subsidiarity
- Excellence
Technical Resources

- On the Ground Support
- Catholic Charities Inter-Agency Staff Connectivity
- Disaster Specific Technical Assistance
- Post Disaster Strategic Planning
- Disaster Plan Development
- National and Local Level Coalition Building
- Assistance Understanding FEMA and Other Government Entities
- Bilingual Support

Additional Resources

- Material Resources
  - Clean Up Kits
  - Hygiene Kits
  - Food Boxes
  - Health Care Supplies
- Disaster Visibility Kits
- Disaster Preparedness and Response Training
What have we accomplished?

- $240 Million in emergency and long-term grants to 153 network agencies
- Disaster support reached more than 2.8 million people
- More than 36,000 volunteers providing over 500,000 man hours
- Trained 270 Catholic Charities staff
- Supported almost 400 disaster events with on-the-ground deployment, technical support, financial support and in-kind donations
- More than $3.5 million in commodities – 2.8 million pounds in the immediate 8 weeks following Sandy

Catholic Social Teaching
Applicability to Disaster Response
Dignity of the Human Person

- Strive to improve the situation of the most vulnerable disaster survivors to be better than it was before the disaster struck.
- Protect disaster victims from negative exposure.
- Services are provided in a safe and secure environment and delivered in a respectable manner.

Call to Family, Community and Participation

- Providing disaster services regardless of race, creed, nationality or gender.
- Advocate for rights of disaster victims.
- Build community capacities to mitigate future disasters.
• The disaster survivor (client) is in charge of his or her own recovery.

• The community leads their own disaster response.

• Vulnerable populations must be included in disaster preparedness planning.

• Be accountable and transparent to both your partners and those you serve.

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Subsidiarity

• Proper levels of vulnerability are taken into consideration: acute vs. chronic poverty.

• Provide the “voice” for those who otherwise would have none.

• Eligibility requirements allow the most vulnerable to access resources.
Dignity of work

- Encourage disaster survivor involvement
- Utilize what already works
- Cash donations stimulate the local economy

Solidarity

- “90% Compassion, 10% Technical”
- Meet disaster survivors where they are, not where we want them to be
- Keeping your promise
- Respect for customs and cultures
Care for God’s Creation

- Provide donations responsibly
- Respect the “power of nature”
- Leave a place better than you found it
- Mindful of pets

Domestic and International Considerations

Avoiding a 2\textsuperscript{nd} Disaster!
It’s Our Mission to Serve

Phases of Disaster

PREDISASTER

Threat

Warning

Impact

Inventory

--1 TO 3 DAYS-- Time 1 TO 3 YEARS

HEROIC (COMMUNITY COHESION)

HONEYMOON (COMING TO TERMS)

RECONSTRUCTION (WORKING THROUGH GRIEF)

DISILLUSIONMENT

Trigger Events and Anniversary Reactions
Maslow was right!

SA

Esteem

Love and Belonging

Safety

Food, Water, Shelter

A Profession – Not a Hobby!
Cash vs. Donations

Cultures and Customs
The World is a Smaller Place

CLEAN UP!
Be Prepared

Come Join Us!

CCUSA AIDE
(Applied Institute for Disaster Excellence)
October 14-18    Houston, TX
Cost $450 (Covers Lodging, Meals and Materials)
www.CatholicCharitiesUSA.org
(under Trainings and Events)
Questions? Comments?

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Q&A
Thank You!