Mission Leadership in Pastoral Care

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What is the purpose and value of spiritual care?
Part of Catholic identity/mission

Supportive presence for patient, family

Supportive presence for staff

Essential for holistic treatment
Spiritual Care: Integral to Catholic Health Care
Mind
Spirit
Relationships
What stories in Scripture demonstrate this holistic approach to healing?
Our Healing Ministry
Our healing is
Commissioned by Jesus
To reveal God’s presence
A ministry of the Church
ERDs: Part Two
The Pastoral and Spiritual Responsibility of Catholic Health Care
Pastoral care for all
Non-Catholic members
of pastoral care staff
Professional preparation
Work with local clergy
Provision of sacraments
Priests and deacons on staff
Spiritual Care Roles
An Integrative Model of Spiritual Care

**WHOLE-PERSON CARE MODEL**

- **Patients and Families**
  - Know me
  - Care for me
  - Ease my way

- **Modeling, Teaching, Coaching**
  - Psycho-social-spiritual screening
  - Therapeutic presence
  - Active listening

- **Chaplains & Mission**
  - Spiritual assessment
  - Skilled intervention
  - Care planning

**All Staff**
- Basic Spiritual Support

**Clinicians**
- Primary Spiritual Support

**Chaplains**
- Specialist Spiritual Support
All staff

Patient care team

Spiritual care team
Spiritual Care Team
Board-certified chaplain
Chaplain
Sacramental minister
Eucharistic minister
CPE student
Volunteer
Board-certified Chaplains
Board-certified Chaplain Requirements

Graduate level theological degree

Four units of CPE

Faith tradition endorsement
Certifying Bodies Following the Common Standards of Certification and Practice
Common Documents

2001 – White Paper on Professional Chaplaincy
   — Context of research of impact of spirituality on health care
   — Roles and benefits of professional chaplaincy

2004 – Common Standards (Certification) and Code of Ethics for Professional Chaplains

2004 – Principles for Processing Ethical Complaints
Common Documents

2009 – Standards of Practice for Professional Chaplains in Acute Care Settings

2010 – Standards of Practice for Professional Chaplains in Long-Term Care Settings

2013 – Standards of Practice for Professional Chaplains in Hospice and Palliative Care

2015 – Standards of Practice for Professional Chaplains in Acute Care Settings (Revised)
Mission Leader’s Role in Spiritual Care

Communicate value
Provision of sacraments
Integrated model throughout organization
Partner in “value proposition”
Continuous quality improvement (CQI)
Mission Leader’s Role in Pastoral Care

Staffing issues

Hiring board-certified chaplains

Diverse spiritual care team

Ongoing chaplain development
When you return to your ministry ask ...
Do you know at least one chaplain in the organization?
Would you feel comfortable calling a chaplain to assist with the spiritual care of a patient, family member, loved one or staff person?
What is the value of having spiritual care available in my organization?
What would it mean to the Catholic identity of Good Shepherd Hospital if there were no professional chaplains on staff?
What would this change mean for patients, families, loved ones and staff?
What specific skills and competencies would be lost if your organization had no board-certified chaplains?