

### Before submitting your question, please---

- Ask whether your activity responds to a demonstrated health/related community need and seeks to achieve at least one community benefit objective:
  - Improves Access to Health Services
  - Enhances Public Health
  - Advances Increased General Knowledge
  - Relieves Government Burden to Improve Health
- Review the following resources:
  - [Is it Community Benefit?](#) Quick Reference Guide, and
  - [Community Benefit Categories and Definitions](#) from *A Guide for Planning and Reporting Community Benefit* which lists recommended activities to count (and not to count) under each community benefit category, and
  - CHA’s [What Counts Q&A](#) to learn if your question has already been answered in the list of frequently asked questions and recommendations.

### Instructions for submitting a “What Counts?” Question

Send your question, in an e-mail to Nancy Lim at [nlim@chausa.org](mailto:nlim@chausa.org) with **What Counts?** in the subject line.

#### **With your question, please include,**

- A brief description of the activity (including primary purpose) and target population.
- The community need the program is addressing and how the need was demonstrated.
- The questions that have been raised about whether it is a community benefit.
- Your Contact Information
  - Name:
  - Organization:
  - Phone:
  - E-mail address:

*Thank you for your question. If possible, you will receive a response in 7 to 14 business days. Should your question require consultation with the task force of community benefit professionals assisting us in refining community benefit definitions, it may be several weeks before you receive a response.*

**Note:** *The information provided in does not constitute legal or tax advice. The information is provided for informational/educational purposes only. Please consult with counsel regarding your organization’s particular circumstances.*