

PROTECT WHAT'S PRECIOUS: SECURE YOUR MEDICAID COVERAGE

Use your voice to help vulnerable patients and families keep their coverage!

DID YOU KNOW?

... 5-10 million people could lose Medicaid coverage due to work requirements and eligibility checks because of changes in the law, because of H.R. 1.

... you can help by educating and informing patients about what to do as these changes take effect.

WHAT CAN I DO?

As a caseworker, receptionist, registration, or billing department representative, you can make a significant difference in creating awareness by educating vulnerable patients and families on steps they should take to protect their coverage.

1. Ask patients with Medicaid coverage if they have updated their contact information with the state Medicaid agency. This ensures they receive the most accurate and timely mail about their coverage.
2. Direct patients to their state Medicaid agency via the Protect What's Precious postcard or poster QR code.
3. Encourage patients to check their mail and review it carefully. Oftentimes, mail from the state looks like "junk" mail.
4. Remind patients to complete a renewal form (if they get one) to prevent gaps in Medicaid coverage.
5. Connect patients with Medicaid coverage with navigators, caseworkers and/or community resources to see if they are eligible for plans in the health insurance exchanges or any charity care programs available in your hospital, clinic or facility.